FREMONT POLICE DEPARTMENT
OUTREACH PROGRAM

POOL SUPPLY STORES

As described in the accompanying letter, the *Fremont Police Outreach Program* is based on the idea that certain legitimate businesses and industries may be exploited by terrorists who portray themselves as honest customers seeking to purchase, lease or somehow appropriate certain material, licenses and/or services to covertly further a terrorist plot.

The following examples of activity relating to your specific business, though not fully inclusive, may be of ***possible*** concern to law enforcement:

- Noteworthy customer transactions involving the purchase of chlorine or any other product containing chlorine or hydrogen peroxide (e.g., "Baquacil Shock and Oxider"). For example, cash purchase of an amount or quantity that exceeds most typical customer purchases.
- Inquiries to purchase chlorine, hydrogen peroxide or products containing these chemicals during the off-season (e.g., winter time when most pools are closed).
- Loss or theft of chlorine, hydrogen peroxide (or products containing such chemicals) or any other chemical, regardless of amount, from your store's inventory, e.g. pilfering, shoplifting, etc.
- A report of the loss or theft of chlorine, hydrogen peroxide, (or product containing such chemicals), or any other chemical during shipment to your store by the supply manufacturer/trucking company. Any unusual incidents reported during the shipping of chemicals/products to your facility.
- Unusual inquiries by individuals regarding the storage of chlorine, hydrogen peroxide (or products containing such chemicals), or any other chemical, and the handling of it.
- Purchase of chlorine, hydrogen peroxide (or products containing these chemicals) or any other chemicals by someone who does not reside in the customer service area typically associated with your store's location and its general clientele-demographics. For example, the purchase of chlorine at one of your suburban stores by someone whose residence is listed in an urban area where there are no known pool facilities.

Your impressions and assessment -- based upon your professional/business experience -- are extremely valuable and should help guide you in determining if a customer request, a fact pattern or set of circumstances is unusual.

Please remember that the conduct of itself does not have to be criminal per se for you to report it to the FPD toll-free number, 1-800-962-5912 (24-hours, seven-days a week), or to the FPD non-emergency line, 510-790-6800. (In the event of a police emergency, please dial **9-1-1**.)

If you wish to learn more about* Fremont Police Outreach*, please visit the FPD website at www.fremontpolice.org and locate the Outreach Program link.